

Refund and Cancellation Policy

Thank you for visiting the SHILANDIA Foundation's website. We are committed to transparency in our policies regarding donations received through our online payment gateway. Please take note of the following terms related to refunds and cancellations:

1. **No Refunds:** Donations made through our online payment gateway are non-refundable. Once a donation is processed, it cannot be cancelled or refunded.
2. **No Cash Refunds:** We do not offer cash or monetary refunds under any circumstances.
3. **In-Kind Donations:** If any donor provides in-kind support, the materials or goods received will be directed to the most underserved communities.
4. **Final Use of Donations:** Donations, once received, will be allocated to community development initiatives, children's education, or women's empowerment programs. No cancellations will be accepted after a donation is made.

We appreciate your understanding and support in advancing our mission to uplift those in need.